AMFIRST BANK

QuickBooks Online Conversion Instructions

Introduction

As *AmFirst Bank* completes its system conversion to *Bank of Colorado,* you will need to modify your QuickBooks Online settings to ensure the smooth transition of your data. Please reference the dates next to each task as this information is time sensitive.

To complete these instructions, you will need your User ID and Password for each Financial Institution.

You should perform the following instructions exactly as described and in the order presented. If you do not, your online banking connectivity may stop functioning properly. This conversion should take 15–30 minutes.

Thank you for making these important changes!

Documentation and Procedures

The conversion process requires 4 steps. After the conversion is complete, you may also perform additional steps.

Conversion Information

- QuickBooks Online data is stored on Intuit servers in the cloud. Because we update your records with every change, we cannot restore your file to a previous point in time.
- QuickBooks Online automatically updates your selected version so you are always on the latest release.

IMPORTANT: QuickBooks Online connectivity services may be interrupted up to 5 business days after the conversion is complete.

Conversion Tasks

Task 1: Connect to AmFirst Bank for a final download before 4pm MST on July 1, 2017

NOTE: Please skip to page 4 if you Manually Import Transactions.

- 1. Choose **Transactions > Banking**.
- 2. In the upper right corner, click **Update**.
- 3. After your download finishes, view the For Review tab to see what was downloaded.

Task 2: Match Downloaded Transactions

1. If new transactions were received from your connection, match/add them in the **For Review** tab.

Check off all the new/matched transactions, click **Batch Actions**, and select "Accept Selected."

2. If you need assistance matching transactions, choose **Help menu** > **Search for Matching Transactions** and follow the instructions.

Task 3: Disconnect Accounts at AmFirst Bank on or after July 5, 2017

- 1. Choose Transactions > Banking.
- 2. Click the account you'd like to disconnect, then click the **pencil icon**.
- 3. Click Edit Account Info.
- 4. Check the box next to **Disconnect this account on save**.
- 5. Click Save and Close.
- 6. Repeat steps for each account at *AmFirst Bank*.

Task 4: Reconnect Accounts to Bank of Colorado on or after July 5, 2017

- 1. Choose **Transactions > Banking**.
- 2. In the provided search box, enter *Bank of Colorado*.
- 3. In the drop-down menu below, find and click the link for *Bank of Colorado (for personal users) or Bank of Colorado-Business Banking (for business users)*.
- 4. Type your Company ID (if one is required), User ID and Password. Click Sign In.
- 5. Associate the account for **Bank of Colorado** with the appropriate account already listed in the drop-down list on the right.

IMPORTANT: Do NOT select +Add new. If you are presented with accounts you do not want to track in this data file, uncheck the box next to the Account name so that they do not import.

- 6. When all accounts have been matched, click **Connect**.
- 7. After the download is finished click. Let's go!

Handling Duplicate Transactions

You may see duplicate transactions after a conversion. Use this process to remove the duplicate transactions.

Excluding Duplicate Transactions

- 1. Choose **Transactions > Banking**.
- 2. In the **For Review** tab, click the checkboxes for the transactions you want to exclude.
- 3. Choose **Batch Actions > Exclude Selected**.

NOTE: If you accidentally exclude a transaction, you can include it again.

Undo Excluded Transactions

- 1. Choose **Transactions > Banking**.
- 2. Click the **Excluded** tab.
- 3. Click the checkboxes for the transactions you want to include.
- 4. Choose **Batch Actions > Undo**.
- 5. Transactions will appear again in the **For Review** tab for you to work with.

Additional Instructions: Manually Import Transactions

- 1. Log in to AmFirst Bank website at http://www.amfirstbank.com/2744/mirror/co_index.htm .
- 2. Download a Web Connect in one of the formats QuickBooks online supports:
 - .qbo (QuickBooks)
 - .qfx (Quicken)

NOTE: Take note of the date you last had a successful connection in your QuickBooks account. If you have overlapping dates in the Web Connect download, you may end up with duplicate transactions.

- 3. In QuickBooks Online, choose **Transactions > Banking**.
- 4. Click the drop-down menu for the Update box in the upper-right corner. Select File Upload.
- 5. Click Browse, select AmFirst Bank (for personal users) or AmFirst Bank-Business (for business users) Web Connect file from your computer, then "Open."
- 6. Click Next.
- 7. In the drop-down menu under **QuickBooks Account**, select the account where you would like to upload the transactions. Click **Next**.
- 8. After the download is finished click Let's go!
- 9. Click the **For Review** tab to see what was downloaded. Resume conversion instructions, beginning with Task to "**Match Downloaded Transactions**."